

## FWHC Emergency Referral Guide

### Crisis Care

[Crisis Care | Western Australian Government \(www.wa.gov.au\)](http://www.wa.gov.au)

Crisis Care provides Western Australia's after-hours response to reported concerns for a child's safety and wellbeing and information and referrals for people experiencing crisis.

**Free call: 1800 199 008**

### St. Pats, Library Connect - Community Connector Support

Support, referral, advocacy – based at Fremantle Library

**Tues 1pm – 7pm**

**Wed 9am – 6pm**

**Thurs 1pm – 7pm**

**Sat 9am – 2pm**

**Mobile: 0478 398 536**

## Mental Health

### Lifeline

[Lifeline Australia - 13 11 14 - Crisis Support. Suicide Prevention.](http://lifeline.org.au)

For people experiencing emotional distress - access to 24 hour crisis support and suicide prevention services. Includes support to carers.

**Call: 13 11 14**

**SMS: 0477131114**

**Online Live Chat**

### MHERL – Mental Health Emergency Response Line

[24 Hr Mental Health Emergency Response Line \(mhc.wa.gov.au\)](http://mhc.wa.gov.au)

A 24 hr telephone service for people in the Perth Metropolitan area experiencing a mental health crisis. Includes support for carers.

**Metro: 1300 555 788, 24 hrs, 7 days**

**Peel: 1800 676 822, 24 hrs, 7 days**

**Entrypoint**

## Housing

### Entry Point

[Homeless Services & Accommodation in Perth | Entrypoint Perth](http://homeless.wa.gov.au)

Provides free assessment and referral service assisting people who are experiencing homelessness or are at risk of becoming homeless in WA to access accommodation and support options.

**Free call: 1800 124 684, Mon – Fri, 9am to 7pm, and Saturday from 9am to 5pm.**

### **St. Pats Housing Support**

[Housing & Accommodation Services - St Pat's \(stpats.com.au\)](http://stpats.com.au)

Offers a range of accommodation within the greater Fremantle area for men and women, including families, couples and youth housing. St Pat's does not offer crisis or supported accommodation.

**Call: 08 6372 4835, Mon - Fri, 10am – 2pm,**

**Walk-in Housing Assessments, St. Pat's Community Centre, 12 Queen Victoria St, Fremantle  
Mondays 9am**

## **Domestic Violence**

### **DV Helpline**

[Women's Domestic Violence Helpline | Western Australian Government \(www.wa.gov.au\)](http://www.wa.gov.au)

A state-wide 24-hour service. Provides support for women, with or without children, who are **experiencing family and domestic violence**. This includes information and advice, referral to local advocacy and support services, liaison with police if necessary.

**Free call: 1800 007 339, 24 hrs, 7 days**

### **1800RESPECT**

[Home | 1800RESPECT](http://1800RESPECT)

National domestic, family and sexual violence counselling, information and support service

**Free call: 1800 737 732, 24 hrs, 7 days**

### **The Lucy Saw Centre**

[thelucysawcentre.com.au/about.html](http://thelucysawcentre.com.au/about.html)

Access to support, advocacy, outreach, accommodation.

For outreach program referral form - S:\Referral Pathways

**Call: 9527 6872**

### **Uniting WA - Escaping Violence Payment**

[Escaping violence payment - Uniting WA](http://Escaping violence payment - Uniting WA)

For women 18+ who have recently experienced intimate partner violence, have a changed living situation and are experiencing financial stress. [EVP-Fact-Sheet.pdf \(unitingwa.org.au\)](http://EVP-Fact-Sheet.pdf (unitingwa.org.au))

Apply online: <https://www.unitingvictas.org.au/services/family-services/family-violence-services/escaping-violence-payment/>

Call: 1800 387 387

### **Red Cross FDV Financial Assistance**

[Family and domestic violence financial assistance | Australian Red Cross](http://Family and domestic violence financial assistance | Australian Red Cross)

For women on temporary visas or uncertain visa status experiencing FDV. Provides financial assistance, advocacy, support & referral.

Online applications only - <https://www.redcross.org.au/migration/family-and-domestic-violence-financial-assistance-program/eligibility-checker/>

## Emergency Relief

### **Emergency Relief & Food Access Service**

[Emergency Relief - Financial Wellbeing Collective \(thefwc.org.au\)](http://thefwc.org.au)

Support for people experiencing financial hardship to access emergency relief. Crisis support provided.

Free Call: 18—979 777, Mon – Fri, 9am – 5pm

### **Second Harvest**

[Second Harvest](#)

Low cost food store. Free bread, fruit & veges depending on supply. Free sausage sizzle Fridays. For Cockburn residents only - access to food vouchers & hampers.

Call: 9414 7590, Tues – Fri, 9am – 3pm

Or visit 8 Caffery Place, Hamilton Hill, Tues – Fri, 9am – 3pm

### **St. Pats – Emergency Relief**

[Emergency Relief - St Pat's \(stpats.com.au\)](http://stpats.com.au)

For over 18 yo, Food vouchers, clothing vouchers, transport, bill payment & advocacy – appointment only

**Call: 6372 4800, 8.30am – 4.30pm, Mon - Fri**

### **Uniting WA – Emergency Relief**

[Emergency relief - Uniting WA](#)

Assistance to purchase food, pay bills. By appointment only

**Call: 9220 1255 at 11am on Tues for an appointment in Perth Wed or Thurs**

### **St. Vincent de Paul Society**

[St Vincent de Paul Society WA - Beaconsfield Conference : WACONNECT](#)

For access to food, furniture, financial assistance by appointment only.

**Call: 1300 794 054, For phone calls – Mon – Fri, 9am – 12.30pm, Appointments Thurs & Fri only.**